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## Orange

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To: thomas.forth@gmail.com

Hi Tom,

Some great news.

I have got out of my orange contract without having to pay a buyout. It was a bit of a hassle but perservance really pays off. I quoted what you said about about the Office of National Statistic being closed since 1996. I pointed out they either jumped into a time machine or they have deliberately misled me, therefore they were in breach of their own contract. They tried to baffle me with thier jargon but I just went back to that point. They offered me a buyout, but I insisted that because they broke thier own contract I was not going to pay. She asked me for a compromise and I said I would pay the whole of it off if I got my minutes, texts etc that would be contractually owed to me. She asked how Orange could do that if I was disconnected. I said this was not my problem.

Then it happened, she agreed that I could cancel my contract and that it would be cancelled within the next 48 hours. She phoned me back 10 mins later with my PAC code.

I asked why the sudden change, she said that it because Orange had recieved a high volume of complaints. I phoned up about 20 mins later and its confirmed I have 2 days left.

Thanks for all your help Tom, its proper appreciated, cant tell you how much I'm Buzzing.

Kindest Regards

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